

# SUNSHINE TOUR CHAMPIONSHIPS 2025

## GENERAL RULES & CONDITIONS

### Refund Policy

#### Refunds & Fees

1. We reserve the right to alter any part or the whole of the schedule at any time. In the event of a class being cancelled, refunds will be issued.
2. Withdrawals received up to the initial close of entries will be accepted and refunded.
3. Competitors applying for a refund after close of entries must submit evidence verified by a hospital, doctor or vet certificate. Only a doctor or vet can provide evidence for a medical withdrawal, correspondence from farriers, physios or other health professionals are not accepted.
4. Refunds: Only acute and recent medical conditions, traumas or illnesses will be accepted in applications for any refund. Pre-existing or chronic conditions will not be accepted for the purposes of generating a refund.
5. Refunds are considered on a case by case basis, within the following time limits: From close of entries Week 1 - 14<sup>th</sup> to 20<sup>th</sup> August up to 75% refund; Week 2 - 21<sup>st</sup> to 27<sup>th</sup> August up to 50% refund; Week 3 - 28<sup>th</sup> August to 3<sup>rd</sup> September up to 25% refund; Week 4 - 4<sup>th</sup> September onwards no refund for any reason.
6. Notice of withdrawal or cancellation of entries, stabling, camping and/or fodder must be received in writing to the Sunshine Tour office by email [info@sunshinetour.co.uk](mailto:info@sunshinetour.co.uk) or by letter to Sunshine Tour HQ. Text, Facebook, Messenger, WhatsApp messages or phone calls are not accepted as official withdrawal notification.
7. **Medical or veterinary evidence to apply for a partial refund must be received by 30<sup>th</sup> September following the current show.**
8. Bad weather - If weather or ground conditions are poor it is the responsibility of competitors to confirm that the event is running by checking website [www.sunshinetour.co.uk](http://www.sunshinetour.co.uk) on the evening before or morning of the competition. Every effort will be made to re-schedule, but in the event of the competition being cancelled, entry fees minus administration charge will be returned to competitors.